



COOKIE POLICY

This Cookie Policy is effective as of 1st June 2023.

The terms "The Levant Clinic Limited", "The Levant Clinic", "us", "we" or "our" refers to the owner of the website, The Levant Clinic Limited whose registered office is Hunt House Farm, Frith Common, Eardiston, Tenbury Wells, Worcestershire. WR15 8JY. Our company registration number is 13039301. The terms "you" or "your" refers to the user or viewer of this website.

The policy tells you:

- What cookies are
- How they are useful
- How we use them
- The types of cookies we use
- Controlling cookies

What cookies are

Cookies are small text files that are stored on your computer or device when you visit a website. They allow the website to recognise your device and remember information about your preferences or interactions with the site.

How cookies are useful

Cookies are widely used by websites to enhance user experience and provide personalised content. Cookies can be useful because they allow websites to recognise a user's device. Cookies can be used for various purposes, including improving website functionality, remembering your preferences, analysing website usage, and providing targeted advertising.

How we use cookies

Our website uses cookies to distinguish you from other users of our website. This allows us to recognise that you have previously visited our site. Any information captured by cookies will help us to improve the quality of our service and customer experience or help us to present you with The Levant Clinic's products and services which are relevant to your browsing history.

We do not use sensitive personal information in the cookies that we use.

If you have changed your cookie preference settings on our website, it typically means that our website will only read or write cookies according to the level of preference you have selected. This could include accepting all cookies, accepting only necessary cookies, or rejecting all cookies. It is important to note that changing your cookie settings will only affect cookies that are set after the changes are made. Cookies that were set prior to the changes will still remain on your computer or device unless you manually remove them using your browser settings.



If you delete all your cookies you will have to update your preferences again with us. If you use a different device, computer profile or browser you will have to tell us your preferences again. Please read our Website Terms and Conditions of Use for more information about how we govern the use of our website by visitors.

The types of Cookies we use

The cookies we use, make our website easier for you to use, so that you get the best experience visiting us.

- **Strictly necessary cookies** - These are cookies that are required for the operation of our website and cannot be switched off in our systems. You can set your browser to block or alert you about these cookies, but some parts of the site will not then work. These cookies do not store any personally identifiable information.
- **Functionality cookies** - These are used to recognise you when you return to our website. They allow our website to remember your preferences and can make your browsing experience more efficient and convenient. Functionality cookies do not collect personal information about you, such as your name or email address. Instead, they store anonymous data that allows the website to remember your preferences and personalize your experience.
- **Analytical/performance cookies** - They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

They allow us to understand how users interact with our website. They collect information such as the number of visitors to the website, the pages that visitors view, and how long visitors spend on each page. This helps us to improve our website's functionality and user experience.

- **Advertising cookies** - These cookies track your visit on our website, the pages you have selected and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.
- **Third-party cookies** – The Levant Clinic website (the site) contains links to other websites. This policy only applies to the site so when you visit external websites please read their privacy policies carefully. The types of cookies they use and how they use this information will be governed by their privacy policies.



THE
LEVANT
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Controlling cookies

You can use your web browser's cookie settings to determine how our website uses cookies. If you do not want our website to store cookies on your computer or device, you should set your web browser to refuse cookies. However, this may affect how our website functions. Some pages and services may become unavailable to you. Unless you have changed your browser to refuse cookies, our website will issue cookies when you visit it.